

Installing RISC Analysis to Windows Vista and Windows 7

1. Save the installer (RSANFull.exe or UA.exe) to local disk
2. Locate the file and Right Click
3. Select 'Run As Admin'
Select 'Run in xP Compatibility Mode'
4. Run the installer
This installs RISC Analysis and creates the icon for the Desktop.
5. If this a new install (RSANFull.exe)
Right Click the Desktop icon and ...
Select 'Run As Admin'
Select 'Run in xP Compatibility Mode'
6. If you are installing under the 'Admin' account and a 'User' account will be running RISC:
Make sure that FULL folder permissions are granted to the user.
This means Read/Write AND File Create/Delete.
7. Log on under the User Account
8. Start RISC Analysis and submit the registration.

Why do all this?

Vista and Win7 use Virtual Folders.

The problem with Virtual Folders is that the initial program is installed into a 'Virtual Store'. Users get a copy of the program in the Virtual Store.

If the Admin User installs and Runs RISC Analysis for the first time, Vista/Win7 grabs a copy from the VStor.

This will be an uninitialized copy (because it hasn't been used yet). When RISC Analysis is used for the first time, a Unique ID is created. This forms the basis of the license ID.

If a subsequent named User logs on to Vista/Win7 and starts the app, there will be no application Virtual Folder for that user until Vista/Win7 creates it. At that point, Vista/Win7 grabs a new uninitialized copy from the VStor. Because this copy is uninitialized, a new Unique ID is created and this becomes a different license ID.

Additionally, attempting to update a program that exists in the VStor can fail for the user because it is the VStor that is updated, not the VFolder for the user.